

Privacy Policy of E2Grade

This Privacy Policy describes how E2Grade & Reporting collects, uses, and shares information about you when you use our web application (the "Service").

In General:

The only data we currently collect when you sign in with your email is:

- Your name
- Your email

We use your email to send you an email when you sign up, when you change your plan or if your plan requires renewal. You will always have an option to unsubscribe. Otherwise, we do not use this information for anything else.

What happens to the data or text you input?

We do not sell it or any other information to any other party. Inputting any personally identifiable information is strictly forbidden by our Terms of Use. Open AI does not have access to it either, as we have opted out of that.

The Fine Print:

Information we collect:

We collect information about you when you use our Service, including:

- Personal Information: We only collect personal information such as your name and email address when you create your account.
- User Content: We do not collect information that you provide when you use the Service.
- Usage Information: We may collect information about how you use the Service, such as the pages you visit, the links you click, and other actions you take while using the Service.
- Device Information: We may collect information about the devices you use to access the Service, such as the type of device, operating system, and browser you use.
- Miscellaneous Information: We may collect other information not specifically enumerated here, such as your IP address, location data, and other technical information about your use of the Service.

Use of collected Information:

Our utilization of the data we gather encompasses the following:

- Enhancing the functionality, operation, and quality of the Service
- Addressing your queries and fulfilling requests promptly
- Keeping you informed with relevant updates, newsletters, and service-related communications.
- Analyzing overall usage patterns to improve service delivery.
- Identifying and resolving technical issues and security vulnerabilities
- Ensuring compliance with legal requirements and enforcing our policies

Breach Incident Response Plan:

Our Breach Incident Response Plan delineates the protocol for addressing security breaches at E2Grade and Reporting. It's constructed to ensure swift and effective responses, upholding stringent data security standards, and minimizing any adverse impacts on our valued customers.

Sharing Your Information:

Your information may be disclosed to Service Providers: We may share your information with third-party service providers who assist in the operation of the Service, including hosting providers, payment processors, and analytics providers.

Data Deletion Request:

To request deletion of your data, please email ee2grade@gmail.com, and we will remove all your data within 5 business days.

Security

We are committed to safeguarding your information and employ appropriate technical and organizational measures to prevent unauthorized access, disclosure, or alteration of data. These measures include: encryption (in-transit & at-rest), access controls, and regular security audits.

Secrets (database credentials etc.) are encrypted and stored in GitHub, and are NOT present in the source code.

Compliance with FOIPPA & PIA's

We are dedicated to adhering to the Freedom of Information and Protection of Privacy Act (FOIPPA) and will extend our support and furnish necessary documentation to fulfill all requirements for conducting a Privacy Impact Assessment (PIA). **Our webapp does not collect, store, or use any personally identifiable information (PII) of students or any other sensitive educational records.**

Our Service is not intended for use by children under the age of 13, and we do not ask for or store personal information from children under the age of 13.

Third-Party Services

OpenAI

We employ OpenAI's API to enable AI functionality within our web application. **We have opted OUT of sharing data with OpenAI to train models.** We encourage you to review [OpenAI's API Privacy Policy](#) independently to grasp their approach to data management. Rest assured, we are dedicated to ensuring compliance with relevant data protection laws and regulations in our use of OpenAI's API.

Important notes from the API policy: **"OpenAI will not use data submitted by customers via our API to train or improve our models, unless you explicitly decide to share your data with us for this purpose."**

For more: <https://openai.com/enterprise-privacy>

Stripe

For all financial transactions, we rely on Stripe. Stripe is committed to not selling, retaining, using, or disclosing Personal Data for any purpose other than for the specific performance of services and to comply with the law. Stripe maintains a written information security program and a data security incident management program to address how they handle data security incidents involving the accidental or unlawful destruction, loss, alteration, or unauthorized disclosure of Personal Data. For more: <https://stripe.com/privacy>

Hetzner & Contabo

The program is hosted on Hetzner and also backed up on Contabo to ensure complete security of user information and data including SSL certification and security.

E2Grade & Reporting Inc

Contact ee2grade@gmail.com